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July 25, 2022

PORTELLA BELLISIMO
1080 Contabella Ln # A
Bernalillo, NM 87004

Important Information Regarding Your CenturyLink Account

Dear PORTELLA BELLISIMO,

We recently notified you of an update to our billing system that would result in some changes to your account. We'd like to inform you that those changes are now complete.

Important changes include:

Your CenturyLink account number

- Your old account number was 5058670702392
- Your new account number is 333207688

Your bill format

Visit centurylink.com/accountchanges for a detailed explanation of what's new.

If you use the bill pay option with your financial institution, you need to update your account number:

First, you must **cancel** your current payment method and **remove** your old account number.

- Next, **set up a new payment method** (or transaction) using your **new account number**, also provided above.
- Then, make sure you select the biller ID "CenturyLink" with the biller address of **PO Box 2961, Phoenix, AZ 85062**

If you do not make this change to your current payment method or if you do not use a bill pay service with your financial institution, you'll need to **remember to pay your bill online each month**.

Several important things did not change:

- If you already have an online profile, your username remains the same.
- Your current CenturyLink services and monthly charges remain the same (unless you initiated a change).
- The delivery method (paper or paperless) of your monthly bill remains the same.

More resources:

Visit centurylink.com/accountchanges to:

- Get answers to some common questions about this change.
- Learn how to set up and access a **My CenturyLink** profile on the web and through our app.

Thank you for choosing CenturyLink — we value you as our customer.



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